



MOIL LIMITED
(A Government of India Enterprise)

VIGILANCE VANI

MONTHLY NEWS LETTER OF VIGILANCE MOIL



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Stop Corruption



WALKATHON ON 28.10.2025 FOR SPREADING VIGILANCE AWARENESS DURING VIGILANCE AWARENESS WEEK "27th October to 2nd November 2025"



Closing Ceremony of Vigilance Awareness Week on 1st November 2025 at Head office



Preventive Vigilance training

One-day training programme on “**Preventive Vigilance**” was organized by Vigilance Department at Munsar Training Center, MOIL Ltd on 18th November' 2025 for the employees. The topics covered in the session were Preparation of Investigation report, Drafting of Charge-Sheet, Disciplinary Proceedings and CTE type Inspection. Total 22 employees had participated in training programme.



MODUS OPERANDI OF FRAUD THROUGH VISHING CALLS Part - 02

Reserve Bank of India has taken initiative by publishing a booklet on Modus of operandi of Fraud through Vishing Calls for consumer awareness. To prevent MOIL employees from such fraudsters in their professional and Personal capacity while using these malicious Fraud and their activities in social media, it is reproduced below:

One day, Raju received a call.

Fraudster: "Hello Sir, I am calling from XYZ Bank."

Raju: "Hi, what is the matter?"

Fraudster: "I will deactivate it online from here. Please share the OTP which you will receive now."

Raju: "Yes, I got the OTP. It is 859623."

CLICK!

Fraudster: "I have deactivated the policy, Sir."

Raju: "Thank you"

A few minutes later, Raju received a message alert. Rs-15000/- is debited from your account.

Fraudster: "This is regarding your insurance policy. Your policy is activated, and you need to pay Rs18000 as a premium."

Raju: "No! I don't have any insurance with XYZ bank."

Fraudster: "Sir, it got activated as a promotional offer at a very low fee. But if you don't need it, I will deactivate it."

Raju: "I don't understand how you activated the policy without my consent, and why should I trust you?"

Fraudster: "Sir, I am calling you directly from the XYZ Bank customer care. I have all your details like Name, Address, Card details, DOB, Company Name and Designation."

Raju: "Okay, so tell me how to deactivate the policy?"

Raju immediately visited the nearby XYZ branch and enquired about the transaction. Raju realized his mistake: the call was from a fraudster; he should not have believed a stranger.

Do's:

- ✓ Always cross-check with your relationship manager or bank branch about any issue before trusting anyone.
- ✓ OTP is like a key to your safe wealth, so always keep it away from fraudsters.
- ✓ Report the incident to the nearest Cyber Crime Police Station and National Cyber Crime Reporting Portal at <https://cybercrime.gov.in>

Don'ts:

- ✗ Don't trust unknown callers claiming to be speaking on behalf of banks asking for confidential information / details. Banks don't seek such details over phone.
- ✗ Never trust strangers in the digital world easily, and be cautious while answering calls from unknown numbers.

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